

March 22, 2013

Dear VTA Customer and Community Member,

In the last several weeks, VTA held six public meetings to present the proposed FY 2014 and FY 2015 Transit Service Plan to the community. VTA received many comments from the community members who attended the public meetings or submitted comments via email, mail or telephone.

As a result of public comments and suggestions, VTA staff made several revisions to the proposed service changes including those on following routes: Lines 19, 32, 61/62, 81, 104, 120, 121, 122, 183, 323 and the DASH (201). Please see the attached list for specific details. The original plan is also available for your reference at: http://www.vta.org/serviceplan/

The Revised Transit Service Plan will be reviewed for final approval by VTA's Board of Directors at the following committee and board meetings:

• VTA's Transit Planning & Operations Committee April 18, 2013, 4:00 p.m.

VTA Administrative Offices Conference Room B-104 3331 North First Street, San Jose

• VTA's Board of Directors Meeting

May 2, 2013, 5:30 p.m.

Santa Clara County Government Center Board of Supervisors Chambers 70 West Hedding Street, San Jose

The general public is welcome to attend. If adopted, the recommendations in the proposed service plan will be implemented on or after July 8, 2013. If you have any questions or would like to comment on the revised plan, please contact VTA Customer Service by:

Telephone: (408) 321-2300 **TTY:** (408) 321-2330 **Fax:** (408) 321-7537

Email: *customer.service@vta.org*

Mail: 3331 N. First Street, San Jose, CA 95134

Website: www.vta.org

Sincerely,

VTA Customer Service Department

Revisions to the Proposed Transit Service Plan

LINE	DAY	DESCRIPTION	EFFECTIVE DATE
19	Saturday	Keep 8:48 a.m. northbound trip.	July 2013
			(No change)
19	Sunday	Keep 8:48 a.m. and 5:53 p.m. northbound and 6:02 p.m. southbound trips.	July 2013
			(No change)
32	Weekday, Saturday	The routing would be changed to operate on Monroe to Homestead through downtown Santa Clara instead of on El Camino. (See new map.)	July 2013
37	Weekday	Clarification: Weekday service would be extended to operate until 10:00 p.m., between West Valley College and Winchester Transit Center only.	October 2014
61/62	Weekday	This proposal to ensure 15 minute frequencies would be removed from the plan.	Not Applicable
81	Weekday	Weekday routing would be extended to the Santa Clara Transit Center via Benton, but the route will continue to downtown San Jose as it currently operates. There would be no changes to the hours of service. (See new map.)	July 2013
104	Weekday	Weekday service frequency would be improved by the addition of one trip in each direction.	July 2014
120	Weekday	Instead of completely discontinuing all service to the Shoreline area, two morning and two afternoon trips to Shoreline would be maintained. A passenger survey would be conducted to determine the best time to operate these trips to Shoreline.	July 2013
121	Weekday	This proposal to add one trip in each direction would be postponed until October 2013.	October 2013

122	Weekday	Instead of eliminating the 7:36 a.m. northbound and 6:07 p.m. southbound trips in July 2013, these trips will continue to operate. In the meantime, VTA will promote this route to attract new riders. If ridership does not improve by October 2013, both trips would be discontinued in January 2014.	January 2014
183	Weekday	Instead of completely discontinuing Express Line 183, this route would be combined with Express Line 180. Three Line 180 trips would be extended from Great Mall to Aborn & White, making the same stops as the current Line 183. Three northbound morning Line 180 trips would start at Aborn & White, and three southbound afternoon trips would also end at Aborn & White. A passenger survey will be conducted to determine which Line 180 trips would be extended to Aborn & White. These 180 trips would operate with standard buses rather than the new Express Bus vehicles.	July 2013
323	Weekday	The proposal to extend weekday service to operate every 30 minutes from 6:30 p.m. to 10:30 p.m. would be postponed until January 2015.	January 2015
323	Saturday	This route would begin operating Saturday service every 15 minutes from 9 a.m. to 6 p.m. starting in July 2014. (However, the proposal to expand Saturday service to operate from 8:00 a.m. to 10:00 p.m. would still be implemented in January 2015.)	July 2014
DASH (201)	Weekday	Service would be extended to operate every 30 minutes from 7:00 p.m. to 9:30 p.m. to meet with later Caltrain trips.	July 2013